

Part-Time Certified Community Health Worker

20-24 hours per week, minimum starting wage \$21/hr

The **Triangle Community Ministry (TCM)** is a nonprofit service and advocacy organization serving the residents of the Triangle neighborhood located in downtown Madison, Wisconsin. The Triangle is the second largest subsidized housing complex in Wisconsin and is home to approximately 335 people. The population is a multi-racial, multi-cultural community of mostly older, single adults with high rates of disabilities. The mission of TCM is to serve as supportive companions to residents on their journey towards physical, emotional, and spiritual health.

Overview:

As a member of staff, the Community Health Worker (CHW) will be working in the TCM office and throughout the Triangle Neighborhood among residents of diverse backgrounds and abilities. The CHW will report to the Director and work closely with the Community Health Nurse and other community-based organizations in the Triangle Community to:

- Provide holistic care, wellness coaching and support to residents.
- Provide culturally appropriate health information and education to residents, in collaboration with Community Health Nurse.
- Assist neighborhood residents in navigating the health and social services systems and increase self-efficacy while establishing trusting, supportive relationships.
- Advocate for individuals while also nurturing and encouraging self-advocacy to maintain independence, set and achieve goals.

Other responsibilities:

- Attend regular staff meetings, board meetings, and other organizational meetings, as requested.
- Maintain regular office hours.
- Maintain confidentiality at all times.
- Work collaboratively and effectively with staff, build and maintain positive working relationships with the community residents, volunteers, and community-based organizations.
- Assist with facilitating programs presented by TCM and other local organizations.
- Assist staff with general office administrative tasks and perform other duties as assigned by director.
- Stay current and continue self-education regarding changes in triangle community and available services from county/state/federal agencies.

Requirements and Experience:

- Community Health Worker Training and Certification
- Experience working in a diverse, multi-cultural setting.
- 2+ years experience working in a community-based setting is preferred.
- Lived experience in problem-solving barriers in accessing care highly preferred.
- Ability and commitment to providing trauma-informed, holistic care (mental health support, spiritual encouragement, motivation and accountability) to residents, in an inclusive way.
- Knowledgeable about community resources appropriate to the needs of resident.

General Expectations:

- Strong interpersonal and communication skills.
- Basic computer skills.
- Be committed to the mission of the Triangle Community Ministry.
- Behave in a professional manner and consistently demonstrate and promote the values of respect, honesty, and dignity for the residents, staff, volunteers, and organizations of the Triangle Neighborhood.
- Follow policies and procedures established by Triangle Community Ministry.